

SUPPORTING TEAMS, CHANGING KP

TO OTHER SPONSORS I SAY, **DON'T BE AFRAID TO JUMP IN.** IT'S SO REWARDING TO SEE YOUR TEAMS GROW. IF WE ARE GOING TO IMPROVE PERFORMANCE, WE'LL NEED ENGAGEMENT AT ALL LEVELS OF THE ORGANIZATION, AND THE UBT PROCESS ALLOWS THAT TO HAPPEN.

—Priya Smith
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